

BIOGRAPHY FOR CAROLINE TROEIN
CONSULTATIONS ON DIGITAL SKILLS FOR SECURITY SECTOR
CARICOM DIGITAL SKILLS TASK FORCE



Caroline Troein works at the International Telecommunications Union as a lead researcher, and works on projects related to cybersecurity, emerging technologies, and digital transformation. She has led work on the Global Cybersecurity Index and worked on the development and analysis of UN AI Activities compilation on AI for Good. At the Fletcher School Digital Planet initiative, she co-created the Smart Societies framework for looking at digital societies, and worked on the Digital Evolution Index, African Leapfrog Index, Digital Trust Index, and Global Cost of Cash. She focused on strategic technologies in the global commons, applying systems analytics and security studies to cyber, space, and maritime questions. She developed projects in the private-sector consultant on cross-country user technology behavior. She has also worked as a Congressional staffer in the US Congress, where her policy portfolio included technology, space, and cyber issues. She has assisted in high level diplomatic conferences on cyber issues and is engaged with the cyber and space policy communities.